

क्षेत्रीय कार्यालय, हरदोई
गंगा नगर कालोनी, सरकुलर रोड, हरदोई-241001
दूरभाष: 7388800296, 7388800297, 7388800298, 7388800299
ई-मेल : rohardoi.personnel@gba-rrb.com, rohardoi.adv@gba-rrb.com,
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Regional Office, Hardoi
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Approved Vendor (CCTV)
Aryavart Bank

Date: 28-11-2024

QUOTATION FOR ANNUAL MAINTENANCE CONTRACT AND RATE CONTRACT FOR CCTV SYSTEM

Aryavart Bank, Regional Office, Hardoi invites sealed quotations from bank empaneled vendors for Annual Maintenance Contract (Non Comprehensive) of CCTV system installed in 68 branches and Regional Office of Hardoi region and rate contract for new supply, installation and commissioning of CCTV System.

Minimum Maintenance Checkups during Maintenance Visits: CCTV System - Service provider during the each AMC visit will:

- (i) Check the complete system including all cameras. Service provider will ensure that the CCTV coverage is available for main entrance of the bank, entrance to strong / safe room, cash safe, cashier cabin(s), branch manager cabin, lobby area, outside branch including parking and ATM room (If available).
- (ii) Change the position of the camera in consultation with the Branch Manager and RSO, if a camera is fitted at a place where its performance is adversely affected by bright light falling on it.
- (iii) Ensure that the camera in ATM room appropriately sited inside the ATM room focused and covering the customer's face and hands transacting cash but not the ATM screen and keypad so as not to compromise on the confidentiality of the transaction.
- (iv) Ensure the settings of all cameras and DVR are in such a way without compromising the quality and required standards so as to achieve recording of 90 days minimum (180 days minimum for Locker Branch) which in future may be increased to more number of days as and when directed by the competent authority of the bank.
- (v) Ensure that the CCTV system is connected to branch UPS.
- (vi) Carry out any other checkup/inspection as and when directed by the bank or which the service provider feels necessary to maintain the CCTV systems healthy and trouble-free.

The terms and conditions of the Annual Maintenance Contract are as under:

1. The AMC will be valid for the one year with the condition that your technician will complete one mandatory visit (per quarter) to all branches and submit the reports to regional office within tenth of succeeding month.
2. The technician will visit the branch as and when required during the one year period. Any number of complaints of break down/mal-functioning of burglar alarm system in any of the branch shall be attended by the technician **Free of cost** during the contact period, for extra visit no charges shall be paid.
3. The call for repairs / service from branches has to be attended immediately within 24 hours but not later than 48 hours (depending upon the distance) during the warranty and AMC period. A standby system has to be installed, if the system could not be repaired/ serviced at branch, within 48 hours and no charges shall be claimed for this standby system. If firm fails to attend the call /

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4. not installing standby system within given time period, penalty will be imposed for 200/- rupees per day.
5. As the annual maintenance contract is **non-comprehensive** in nature. It is mandatory on the part of the vendor that they replace the defective parts of the CCTV SYSTEM only after seeking consent from the regional office.
6. Replacement/New installation work to be completed within 48 hours after the order of regional office. If firm fails to complete the repairing/installation work within given time period, penalty will be imposed for 200/- rupees per day.
7. The rate quoted will be valid for one year and inclusive of all type of charges and expenses. The GST will be paid extra.
8. Payment for AMC shall be made to you within 15-working days after submit the bill along with quarterly visit report. No request for advance payment will be entertained.
9. The Vendor should have proper communication system for attending complaint form branches/RO.
10. The technician of the firm must have an identity card and should present the same to the branch officials before commencing the work.
11. Security Deposit of Rs. 10000/- (Rupees Ten thousand only) in the form of DD/Pay Order in favour of Aryavart Bank, payable at Aryavart Bank Hardoi must be submitted at regional office within 10 working days of work allotment (if your firm found to the lowest bid).
12. Security deposit money shall be kept with the bank till end of AMC period. Security deposit will be released after completion of the contractual period. No interest will be paid by the bank on deposit. The Security Deposit will be forfeited if the bidder-
 - (i) Refuses to accept any work on the prices quoted by the Firm.
 - (ii) Having accepted the work, fails to carry out its obligations mentioned therein.
 - (iii) Fails to provide satisfactory services for AMC.
13. The bank reserves the right of termination of this AMC without assigning any reason anytime.
14. The bank reserved the right to award the work in full or in parts or cancel the tender without assigning any reason whatsoever.
15. L-1, L-2 & L-3 vendors shall be decided **on the basis of total cost of AMCs (whichever the bank decides) & components less buy back**. Acceptable rates for AMC & Components shall be minimum of all rates quoted. However, in case of exceptionally low rate quoted for an item/AMC by any vendor, bank may accept the same or may reject the same.

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Submission of quotations:

Interested vendors may submit their quotations in a super scribed "QUOTATION FOR ANNUAL MAINTENACE CONTACT (AMC) and RATE CONTRACT OF CCTV SYSTEM IN Hardoi REGION" at the following address on attached annexure.

Regional Manager
Aryavart bank, Regional office-Hardoi
Ganga Nagar Colony, Circular Road Hardoi
Pin-241001
Contact Person: Ajay Kumar Tripathi
Contact No. : 8400177482

Last date of receipt of the tender/quotation: 13.12.2024 till 04:00 PM



(D.V. Singh)
Regional Manager

Financial Bid For: CCTV System)

(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl	Description of item	Make	Unit	Offered Item Make	Unit Price (Rs.)
1	Bullet IR HD Fixed lens 3.6 mm or above Camera 2 MP or above, compactible with third party DVR	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
2	Dome IR HD Fixed lens 3.6 mm or above Camera 2 MP or above, compactible with third party DVR	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
3	Bullet IR HD varifocal Camera 2 MP or above -lens 1.3 to 6.0 mm or above, compactible with third party DVR	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
4	Dome IR HD varifocal Camera 2 MP or above -lens 1.3 to 6.0 mm or above, compactible with third party DVR	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
5	Digital Video Recorder (8 channel) with 1 Sata . DVR should support upto 8 TB Hard Disk	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
6	Digital Video Recorder (8 channel) with 2 Sata . DVR should support upto 16 TB Hard Disk (each Sata – TB).	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
7	19" or above HD Monitor 1920*1080 Pixels	LG/ Samsung	1		
8	Power Supply 10 AMP (8 Ch) for cameras	Branded	1		
9	Power Supply 5 AMP (4 Ch) for cameras	Branded	1		
10	Power Supply 1 AMP (1 Ch) for cameras	Branded	1		
11	Mouse wireless	Branded	1		
12	Hard Disk for DVR (6TB) Surveillance	Seagate / WD/Toshiba	1		
13	Hard Disk for DVR (8TB) Surveillance	Seagate / WD/Toshiba	1		
14	Cable for CCTV	ISI Mark	Per Mtr		

15	Wiring	ISI Mark	Per Mtr		
16	PVC conduit with 20mm dia	ISI Mark	Per Mtr		
17	Wallrack - 4U and above	Branded	1		
18	Installation Charges (If Entire System or DVR is shifted involving re-wiring etc.)		1		
A	Sub Total of new products				
1	Buy Back rate of old 4 channel DVR any make		1		
2	Buy Back rate of old camera any make/ model (-)		1		
3	Buy Back rate of old 2 TB Hard Disk (-)		1		
B	Sub Total of Buy Back				
C	Total of CCTV System (Sub Total of new products 'A' - Sub Total of Buy Back 'B')				
D	Non Comprehensive AMC per Branch for one year including Minor repair & Replacement (Including 04 mandatory Quarterly visit). In case of new installation, AMC will be paid after one warranty Period.		Per Year		
E	Grand Total (Total of CCTV System 'C' + Total of AMC 'D')				

**Name, Designation & Signature of
Authorized Representative of firm**

with Seal of the Firm

Date:

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Approved Vendor (Alarm system)
Aryavart Bank

Date: 28-11-2024

QUOTATION FOR ANNUAL MAINTENANCE CONTRACT AND RATE CONTRACT FOR BURGLAR/SECURITY /FIRE ALARM SYSTEM

Aryavart Bank, Regional Office, Hardoi invites sealed quotations from bank empaneled vendors for Annual Maintenance Contract (Non Comprehensive) of Burglar/Security/Fire alarm system installed in 68 branches & Regional office of Hardoi region and rate contract for new supply, installation and commissioning of Burglar/Security alarm.

Minimum Maintenance Checkups during Maintenance Visits: Burglar / Fire Alarm Systems – The representative of Service provider during the each AMC visit will:

- (i) Check the complete alarm system including all sensors in all modes and ascertain that two hooters (one inside the branch and another outside) should be available and serviceable. Their sounds should be with minimum 500 meters range in day time.
- (ii) Ensure that the entry / exit points as well as strong / safe room doors/ Cash safe doors in the branch are fitted with magnetic sensors / PIR sensors. Activation of alarm in case of tampering should be ascertained.
- (iii) Ensure that the each alarm system has its own battery backup. This would be crucial in case of failure of UPS or main power supply. The engineer / technician must replace the exhausted batteries with new batteries wherever required.
- (iv) Ensure that the alarm system is connected to branch UPS.
- (v) Carry out any other checkup/inspection as and when directed by the bank or which the service provider feels necessary to maintain the Alarm systems healthy and trouble-free.

The terms and conditions of the Annual Maintenance Contract are as under:

1. The AMC will be valid for the one year with the condition that your technician will complete one mandatory visit (per quarter) to all branches and submit the reports to regional office within tenth of succeeding month.
2. The technician will visit the branch as and when required during the one year period. Any number of complaints of break down/mal-functioning of burglar alarm system in any of the branch shall be attended by the technician **Free of cost** during the contact period, for extra visit no charges shall be paid.
3. The call for repairs / service from branches has to be attended immediately within 24 hours but not later than 48 hours (depending upon the distance) during the warranty and AMC period. A standby system has to be installed, if the system could not be repaired/ serviced at branch, within 48 hours and no charges shall be claimed for this standby system. If firm fails to attend the call / not installing standby system within given time period, penalty will be imposed for 200/- rupees per day.

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4. As the annual maintenance contract is **non-comprehensive** in nature. It is mandatory on the part of the vendor that they replace the defective parts of the BURGLAR/SECURITY/FIRE ALARM SYSTEM only after seeking consent from the regional office.
5. Replacement/New installation work to be completed within 48 hours after the order of regional office. If firm fails to complete the repairing/installation work within given time period, penalty will be imposed for 200/- rupees per day.
6. The rate quoted will be valid for one year and inclusive of all type of charges and expenses. The GST will be paid extra.
7. Payment for AMC shall be made to you within 15-working days after submit the bill along with quarterly visit report. No request for advance payment will be entertained.
8. The Vendor should have proper communication system for attending complaint form branches/RO.
9. The technician of the firm must have an identity card and should present the same to the branch officials before commencing the work.
10. Security Deposit of Rs. 10000/- (Rupees Ten thousand only) in the form of DD/Pay Order in favour of Aryavart Bank, payable at Hardoi must be submitted at regional office within 10 working days of work allotment (if your firm found to the lowest bid).
11. Security deposit money shall be kept with the bank till end of AMC period. Security deposit will be released after completion of the contractual period. No interest will be paid by the bank on deposit. The Security Deposit will be forfeited if the bidder-
 - (i) Refuses to accept any work on the prices quoted by the Firm.
 - (ii) Having accepted the work, fails to carry out its obligations mentioned therein.
 - (iii) Fails to provide satisfactory services for AMC.
12. The bank reserves the right of termination of this AMC without assigning any reason anytime.
13. The bank reserved the right to award the work in full or in parts or cancel the tender without assigning any reason whatsoever.
14. L-1, L-2 & L-3 vendors shall be decided **on the basis of total cost of AMCs (Non-comprehensive whichever the bank decides) & components less buy back**. Acceptable rates for AMC & Components shall be minimum of all rates quoted. However, in case of exceptionally low rate quoted for an item/AMC by any vendor, bank may accept the same or may reject the same.



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Submission of quotations:

Interested vendors may submit their quotations in a super scribed "QUOTATION FOR ANNUAL MAINTENANCE CONTACT (AMC) and RATE CONTRACT OF BURGLAR/SECURITY/FIRE ALARM SYSTEM IN HARDOI REGION" at the following address on attached annexure.

Regional Manager
Aryavart bank, Regional office-Hardoi
Ganga Nagar Colony, Circular Road Hardoi
Pin-241001
Contact Person: Ajay Kumar Tripathi
Contact No. : 8400177482

Last date of receipt of the tender/quotation: 13-12-2024 till 04:00 PM



(Regional Manager)

Financial Bid For Burglar / Security Alarm System
(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl	Items	Make	Unit	Offered Item Make	Unit Price (Rs.)
1	Burglar Alarm Control Panel with Day/Night Facility having 4 zone (ERTL, GOI Certified) + Dry Battery 12V 7AH (Exide/ Amaron)	AGNI/Ravel/NSE or equivalents	1		
2	Panic Switch with housing	Securico/NSE or Reputed brand	1		
3	Hooter/External speaker	NSE or Reputed brand	1		
4	Dry Battery 7 AH 12 V	Exide/ Amaron/Tata or equivalent.	1		
5	PIR Sensor	NSE/ equivalents Reputed brand	1		
6	Magnetic sensors (two wire)	NSE/ equivalents Reputed brand	1		
7	Wiring	ISI Mark	Per Mtr		
8	PVC conduit	ISI Mark	Per Mtr		
9	External Auto Dialer GSM – SIM based - capable to dial minimum 05 Telephone Numbers & 02 send message – User programmable.	Securico/ NSE/AGNI or Reputed brand	1		
10	Installation Charges including labour and transportation etc. (Entire system or Alarm Panel is shifted involving rewiring etc)				
A	Sub Total of new products				
1	Buy Back rate of old Fire/Burglar Alarm Control Panel (-)		1		
B	Sub Total of Buy Back				
C	Total of Alarm System (Sub Total of new products' A' – Sub Total of Buy Back 'B')				
D	Non Comprehensive AMC per Branch for one year including Minor repair & Replacement (Including 04 mandatory Quarterly visit). In case of new installation, AMC will be paid after one warranty Period.		Per Year		
E	Grand Total (Total of Alarm System 'C' + Total of AMC 'D')				

Date:

Name, Designation & Signature of
 Authorized Representative of firm
 with Seal of the Firm

Financial Bid For Fire Alarm System
(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl	Items	Make	Unit	Offered Item Make	Unit Price (Rs.)
1	Fire Alarm Control Panel minimum 4 Zone (ERTL, GOI Certified) + Dry Battery 12V 7AH (Exide/ Amaron). Microprocessor based control panel	Securico/AGNI/Ravel/ NSE or equivalents	1		
2	Smoke Sensor / Heat Sensor	Agni /Apollo/Ravel/65 series/system sensor/ GST or equivalents	1		
3	Response Indicator	Reputed brand	1		
4	MCP (Manual Call Point)	Agni/Reputed brand	1		
5	Fire hooter / sounder	Reputed brand	1		
6	Dry Battery 7 AH 12 V	Exide/ Amaron/Tata or equivalent	1		
7	FRLS Wire For Fire Alarm Sensors	ISI Mark	Per Mtr		
8	PVC conduit	ISI Mark	Per Mtr		
9	Wiring	ISI Mark	Per Mtr		
10	External Auto Dialer GSM – SIM based - capable to dial minimum 05 Telephone Numbers & 02 send message – User programmable.	Securico/ NSE/AGNI or Reputed brand	1		
11	Installation Charges including labour and transportation etc. (Entire system or Alarm Panel is shifted involving rewiring etc)				
A	Sub Total of new products				
B	AMC per Branch for one year including Minor repair & Replacement (Including 04 mandatory Quarterly visit). In case of new installation, AMC will be paid after one warranty Period.		Per Year		
C	Grand Total (Total of Alarm System 'A' + Total of AMC 'B')				

Date:

**Name, Designation & Signature of
Authorized Representative of firm
with Seal of the Firm**